



Health Alliance
Federal Credit Union
In Service to the Community

Dear member,

We are here to help you

The leaders of the Health Alliance Federal Credit Union(HAFCU) continue to monitor the latest updates regarding coronavirus disease (COVID-19). We want to reassure you that we're here to help with any financial services you need during these difficult times. You can count on HAFCU to be there for you.

Access to your money

The safest and easiest way to access your money Monday through Friday 9-3:00 p.m. is by calling us at 617-591-6709 or 617-591-6710. We will be available to mail a check through the US post or inter-office it to your site through the inter office mail system.

If you do not have access to your account online, now is a good time to sign up for online access. Visit our website www.myhacu.org --- you will need to know your account number to sign up for online banking. You may also submit loan applications online.

Our current hours will be as follows:

We are currently available by phone and walk ins Monday through Friday 9:00am to 3:00pm to accept deposits, loan applications and for picking up checks.

If you've been financially impacted by this pandemic, our staff is prepared to discuss your options and help guide you through these uncertain times. Now, more than ever, we are here to support members like you.

We are expanding our "Fast Cash" – emergency loan fund. And will be offering a "skip a payment" program for those members whose income has been impacted by COVID-19.

Promoting health and safety

We at HAFCU are proud to be a part of your lives and are honored by the trust you place in us. We are not only thinking about your financial security, but your health as well. We are working diligently to ensure we are utilizing the best health practices during this pandemic and staying up to date on the latest protocols and recommendations from public health authorities. Our number one priority is protecting the health and safety of our employees who are here to serve you.

We're here if you need any additional assistance

Please take care of yourself and those around you and do not hesitate to contact us for any assistance.

www.myhacu.org

617-591-6709, 617-591-6710

Fax 617-591-6711